

DR. KNOW

We won't change the way you do billing...we'll change the way you do business!

An e-newsletter created by **PLEXUS HEALTH SOLUTIONS, INC.**

WAL-MART CLINICS *400 Walk-In Clinics*

Wal-Mart, the largest retailer will be opening 400 walk-in, in-store clinics by 2010. These will be listed under the Wal-Mart name, but the space leased out to third parties who operate quick-service health stops.

Starting in April of this year, Wal-Mart will joint venture with local hospital systems in Atlanta and Little Rock to establish walk-ins in those areas.

This is a trend being seen nationwide. Aurora has walk-in clinics in a Piggly Wiggly store locally.

About 7% of Americans have tried a walk-in clinic at least once, this is an estimate given by the Convenient Care Association. This number is expected to increase dramatically as chains like Wal-Mart, CVS, Target and Walgreen's partner to create mini-clinics at their sites.

FCRA *Keeping Up With The Laws*

Since Plexus handles the forwarding of patient balances to the credit bureau or your chosen collection agency, we feel a responsibility to be brought up-to-date on the laws specific to this notification and updating of balances.

To this end, Plexus personnel will be taking a Fair Credit Reporting Act (FCRA) certification course.

We do not take our duties lightly and want to make sure that all aspects of our business and your practice are complaint with any and all laws.

HCPSC CODE SETS *Upcoming Changes*

Check out the website below that will give you updates on these billing codes. Begin to use them as indicated by the effective dates.

http://www.cms.hhs.gov/HCPSCReleaseCodeSets/02_hcpcs_quarterly_update.asp

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You can view past issues of this newsletter on our website.

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PQRI UPDATES

2008 Tool Kit

On the website listed below you will be able to access the 2008 Physician Quality Reporting Initiative (PQRI) information and educational resources, including a Tool Kit.

There are new documents that further inform eligible providers about 2008 PQRI.

The 2007 information is on this site too and it has been reformatted for easier access to data.

www.cms.hhs.gov/PQRI/

FAIRLY MEASURING PHYSICIAN PRODUCTIVITY

RVU's The Best Method

There are many metrics that could be used to measure productivity; charges, collections, panel size, visits, hours and everything in between. But according to an article in Practice Sense (January newsletter), the work RVU is the most universally accepted method for objectively measuring physician productivity.

The work RVU is a component of the total RVU:

Total RVU = Work RVU + Practice Expense RVU + Malpractice RVU.

To learn more about this or use the free Work RVU calculator go to:

www.practicesense.com/content/tools

Con't PHYSICIAN PRODUCTIVITY

You can use a simple spreadsheet to calculate work RVU's too:

*Put your CPT codes in the left most column. Be sure to use those codes that represent at least 75% of your billing.

*In the second column, list the work RVU values for each CPT. You can look these up at Medicare's physician fee lookup tool at: www.cms.hhs.gov/pfslookup/

*In the third column list your frequency or count for each CPT.

*In the fourth column, multiply the frequency by the work RVU for each CPT.

Then sum up all of these values to calculate the overall total work RVU.

NEW TITLE XIX PLAN

Badgercare Plus

As of February 1, 2008 Medicaid in Wisconsin has a new plan it is BadgerCare Plus.

There are different copays and coverage benefits with this plan. Go to the website below to become familiar with this new plan and what is expected of you, the provider, in this network.

<http://dhfs.wisconsin.gov/medicaid/updates/2008/2008-01.htm>