

# DR. KNOW

We won't change the way you do billing...we'll change the way you do business!

An e-newsletter created by **PLEXUS HEALTH SOLUTIONS, INC.**

March 15, 2007

**Volume No. 1  
Issue No. 10**

## INTERNAL AUDITS

### *HIPAA Compliance Issue*

According to Ingenix, the Office of the Inspector General (OIG) has hired 750 new auditors who are performing approximately 23% more medical provider audits.

In order to help medical offices remain compliant in their coding accuracy Ingenix has a product called Auditing Tool Kit.

This product says they will eliminate all of the "gray" area when it comes to coding and figuring accurate levels.

For more information go to:

[www.ingenix.com](http://www.ingenix.com)

## E-PRESCRIBING

### *Wave of the Future*

When Plexus was looking at EMR systems, one of the qualifications we wanted was the ability to send patient prescriptions to all pharmacies via the Internet.

In an article in the *ACFAS Update 2007* they say that this enables the physicians and pharmacies to obtain information about patient eligibility from drug plans and reduce

prescription errors. It also allows for the ability to automate the checking for drug interactions and allergies.

Your staff will have improved productivity and efficiency with a higher level of patient safety and satisfaction.

In September 2005 CMS finalized and adopted an electronic prescription drug program as part of the Medicare Prescription Drug Improvement and Modernization Act of 2003 (MMA) This is the first step in an incremental approach to adopting final uniform standards for patient safety, quality of care, efficiencies and cost savings.

Although there is no requirement that providers write prescriptions electronically, providers that prescribe or dispense Part D drugs would be required to comply with any applicable final standards that are in effect when they conduct these transactions.

[WWW.ACFAS.ORG/FINALRULE](http://WWW.ACFAS.ORG/FINALRULE)

*You can contact us at:*

**Plexus Health Solutions, Inc.**

**P.O. Box 0655**

**Kenosha, WI 53141-0655**

**262-654-5555 (voice)**

**800-982-3804 (toll free)**

**262-654-9333 (fax)**

<http://www.plexushealthsolutions.com/>

### *Contents:*

INTERNAL AUDITS.....	1
E-PRESCRIBING.....	1
ADMINASTAR.....	2
NPI UPDATE.....	2
WI T-19 NOT READY.....	2
TRICARE AUTHS.....	2
MULTI RECORD	
SUBMISSIONS.....	2

## ADMINASTAR FEDERAL *New Name As of 1-1-07*

AdminaStar has become National Government Services. AdminaStar was the DME payer for Medicare.

Some things have not changed since this transition began, such as the 120-day timely filing limit.

Some things have changed such as new certificate of medical necessity (CMN) forms. These must be used for all products prescribed or issued as of 1-1-07. Also, you will no longer need a CMN for a TENS unit rental.

[www.adminastar.com](http://www.adminastar.com)

## NPI UPDATE *We're On Our Way!*

Last month Plexus sent out letters to all Kenosha/Racine area primary care physicians asking them to provide us with their NPI. The response to this request in the Kenosha area was great. We probably were able to accumulate 60-70% of those we need to ensure that our billing needs are met and your claims are paid. We were not so successful with the Racine area.

Once we have used up all of the old CMS-1500 forms we have in stock and apply our 2007 HIPAA software update, we will record these NPI's along with yours in our system. This will allow Plexus to begin using the NPI's on the claims sent out with plenty of time to spare in meeting the required deadline.

If we run across a physician who has not supplied us with this number we will give them a call. If for some reason they are unwilling to supply us with this number we will let you know so that you may lend a hand.

<https://nppes.cms.hhs.gov>

## WISCONSIN MEDICAID NOT READY *Plexus Is Prepared*

EDS will not be ready by the mandatory usage date (May 23, 07) to implement the NPI. Plexus is ready to submit your claims so that they will continue to be paid by EDS until they are ready to comply.

## TRICARE AUTHORIZATIONS *Required For Civilian Medical Care*

Active duty service members using Tricare Prime or Tricare Prime Remote must have prior authorization for in/out patient services from Health Net. The only exclusions are labs, x-rays and primary care from in-network providers.

To obtain an authorization call 1-877-874-2273, fax at 1-888-299-4181 or use the Health Net website at [www.healthnetfederalservices.com](http://www.healthnetfederalservices.com)

## MULTIPLE MEDICAL RECORD SUBMISSIONS *Chronic Losers Can Be Dealt With*

Do you send medical records to attorneys and insurance carriers multiple times for the same patient because they were "lost"? If so, the receiver may be in violation of HIPAA.

You can request that the receiver's privacy officer audit their privacy policies and report to you with their findings.

Multiple record submissions cost a lot of time and money, identify a problem early and let them know you're watching.